

Links Modular Solutions

**Release Notes** 

Version 2019.2 Release 16

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### Classes Changes

#### Account Statement introduced for Family payments

A new report is created that will allow users to generate a payment summary of their classes. The summary can be used to get a rebate on payments made by government incentives.

To generate an Account Statement, go to the Family in question, click on **Print Account Statement** and select the desired reporting criteria.

0	Family Setup - RP Ph: N/A	x
Responsible Person: 100077660 RICHARD EVANS	Create new family Details Cust Marketing Details Visual Schedu	uler
Family Details   Debit Details Accounts/Bookings   HP/Squads   Account	nt History   Make Ups   Registrations	
Current only     C History     ☐ Include makeups	Change Discount Make Adjustment Manage cancellation	
Name Type Day Time Level Start End	d Std Fee   Balanc   St   Bk   Dis   Pa   Comment	
TIMOTHY L1T Tue 3:00 PM Bluebot 17/12/ 17/12 TIMOTHY L1P Sun 8:00 AM Carnival 15/12/	12/ 35.00 0.00 1 1 0 T 50.00 0.00 1 1 0 P	
TIMOTHY L1PT Fri 1:00 AM Bluebot 13/12/ 20/12	'12/ 50.00 0.00 1 1 0 TM	
Fees		
Date Reason Amount, \$	Total \$: Lessons Balance \$: 0.00	
	Total Pending \$: Rego Balance \$: 0.00	
Payments	Total Balance \$: 0.00	
Date Reason Amount, \$		
	Reallocate Amounts     Print Dutstanding Account Increase Family Credit Print Booking Account Lines	
	Print Receipt Direct Debit Summary Print Booking Account Statement	
Adjustments Date Reason Amount,\$	Total \$ Special Family Discount 10%	
	Extended discount of 0% applies	
	"Note: Right hand menu on the Fees/Payments/Adjustments	
	lists will show the Charge/Payment details	
Reallocate Accounts	≅ □ ● *.	
	Save Delete Clear Clone C	Close
E Assessed Chalanses	ant X	
Account Statemen	ant <b>E</b>	
From Date:		
Hom Date.		
To Date:	D	
Class Types to display	udents to display	
	escription	
	TIMOTHY	
L1DEV		
LISCT2		
LITERM		
L2ADU		
□ Select All □ S	Select All	
🗸 ОК 🛛 🗙 С	Cancel	



### A loading screen appears whilst generating the report for you

4	Family Setup	RP Ph: N/A	x
Responsible Person: 100077660   RICHARD EVANS Family Details   Debit Details Accounts/Bookings   HP/Squads   HP/Squads   Accounts/Bookings   HP/Squads   Accounts/Bookings   HP/Squads   HP/Squads   Accounts/Bookings   HP/Squads   Accounts/Bookings   HP/Squads   HP/Squads   HP/Squads   Accounts/Bookings   HP/Squads   HP/Sq			
TIMOTHY LIT Tue 3:00 PM Bluebot 17/12/ 1 TIMOTHY L1P Sun 8:00 AM Carnival 15/12/	Chang ind Std Fee 7/12/ 350.00 20/12/ 50.00	Discount         Make Adjustment         Manage cancellatio           talanc         St         Bk         Dis         Pa         Comment           0.00         1         1         0         T         0.00         1         1         0           0.00         1         1         0         P         0.00         1         1         0	n
Fees       Date     Reason       Amount, \$         Payments       Date     Reason   Amount, \$	Loadi	Balance \$: 0.00 Balance \$: 0.00 Balance \$: 0.00 y Credits \$: 0.00	
	Print Receipt	Amounts Print Outstanding Account Increase Family Credit Print Booking Account Line	
Adjustments Date Reason Amount, \$	Total \$:	Direct Debit Summary Print Account Statement Special Family Discount 10% Extended discount of 0% applies "Note: Right hand menu on the Fees/Payments/Adjustmen liste will show the Charge/Payment details	łs
Reallocate Accounts		Save Delete	Clear Clone Close

# And your report is presented

										Account Statemer	nt		
PDF Viewer													
	8	00	1	Q	Ð	Q							
en Save As Print	Find	Previous Next	of 2	Zoom Out	Zoom In	Zoom	Send Email						
File	Find	Navigation	1		Zoom		Custom						
Ş													
)													
									Studer	nt Account Stateme	ent Details	514 - D - 4	ails: Location1
										rom 21 Mar 2017 to 16 Dec			RANSLINK DR
												ABBOTSFO	ORD, VIC 2046
								Responsible Person				CRN:	12345678901
								Family Address: 135	57 SMITH STRE	ET, COLLINGWOOD, 3066, V	'IC		
								В	ooking Start				
								Payment Date	Date	Class	Detail		Amount(\$)
								Student: TIMOTH	HY EDISON (	100077661)			
								Class: ADULT LT					
								12/12/2019	04/10/2019	Friday 8:30am (Adults)	POS Payment		70.00
												Sub Total (\$):	70.00
								Class: DEVELOP	MENT SOUAD	)			
								12/12/2019		Thursday 4:00pm (Dolphins)	Pro rata		140.00



### Admin Changes

# Configure Account Statement default email subject and text

The subject and message body for Account Statement emailing is set for all locations. To customise the email message per body, please use the email headers and footers.

15						admin.	link		_ <b>D</b> X
File	Security	Site	Admin	Setup PC	POS	Facility	Classes	Products/Services	Memberships/VP
Ret	ention Dir		Site Detai	ls			Help		
			Site Setup	)					
			Setup Loo	cations					
			Setup Em	ail					
			Email Set	tings					
			Setup Cu	stomer Acc	ounts				
			New Acc	ess Paramet	ers				

		Site Setup							
Restorations General	SMS Auditing/Other	Regional Memberships&VP 1	System Classes	Other Sites					
Classes									
Families screen.	·	il body for the Account S ind footer will be added to	- 4	sent from the Email Settings					
Account Statement1 Default Body:									
To Whom It May Con Please see your acco New message added	ount statement attache	:d.		^					



Upon emailing via the Account Statement preview window, you are able alter the message.

8	Setup Email Settings	_ <b>D</b> X
Location: Loc1_Linkspay_UN1029	<b>▼</b>	
Email Heading		
NORTH PARK LEISURE (Locati	on 1)Centre	
		<u> </u>
Email Footing		
NORTH PARK LEISURE CENTRES www.nplc.com.au		<u>^</u>
1		V
	(7)	••   <b>•</b> •
		<b>^</b> ★   <b>₽</b>
	Save Delete Clear	Clone Close

۰	Send Email
Email Message	
From	Test@Test.com
То	charles.edison@gmail.com (Separate multiple email addresses by comma)
Subject	Account Statement
Attachment(s)	Account Statement-170101-200101.pdf
Message	NORTH PARK LEISURE (Location 1)Centre       ^         To Whom It May Concem,       Please see your account statement attached.         New message added       Regards.]         MICHELLE PATTISON       NORTH PARK LEISURE CENTRES         NORTH PARK LEISURE CENTRES       www.nplc.com.au
	Send Close



Emails sent to Customers using this feature can also be tracked by going to the Customer Marketing screen.

Customer Setu	p // EDISON, CHARLIE
Customer ID: 100077660 View Invoice Au Personal Emergency/Health Issues Others Notes Status	ccount View Customer Account Home Location: Loc2_Linkspay_UN1030
Personal Details	Contact Details (default)
Last Name: EDISON	Address: 1357 SMITH STREET
First Name: CHARLIE	Town: COLLINGWOOD
Title: MR	County: VIC Postal Code: 3066
Gender:: Male	Country:
	Home Phone:
Age: 9:9	Work Phone:
Date of Birth: 3 MAR 2010 D	Mobile Phone: 0404123456
Concession Date: D	Home Fax:
Partner Name:	Work Fax:
Bef #::	E-mail: charles.edison@gmail.com Mail
1	E-mail 1: family.edison@gmail.com Mail
	Other >> Web Status >>
Active Carrot Enabled	mode (IS) No current cards Cards >>
Setup Letter Issue card Marketing	Apply Save Delete Clear Clone Close

<b>D</b> ;	Customer	Marketing Deta	ils // Customer l	D - 100077660	×
Customer Id:	100077660	Nam	e: EDISON	CHARLIE	G: M
- Contact Log			erral <u>Tracking</u> Chilo	Iren	
Date: Staff:	23/12/2019 13:4 PATTISON, MICHELLE	16:00		Show Contacts	Show Steps
Reason:	Print Account Statement			<u>N</u> ew N	ext <u>P</u> revious
Method:	Email			Export / Print	
Comment:	Account Statement generated for Dec 2019 for family 100077660.	period of 21 Mar 2017	7 - 20 🔨	To :	D Show
Prospect / F Program:	Aetention Programs	Add New Pi	rogram		
	Not Completed	Pending Appt Missed Appt	Skip	<<	>>
Follow Up E	nquiry Follow Ups				
Priority: Staff : Method: Reason:	Follow Up Required  Follow Up Required  Control  Contro  Control  Control  Control	c1_Linkspay_  Clear Clear	By Date: Comment: Contact M	D	N V
	Customer Distance Graph		Sav		ear Clone Close



### Class Email Settings moved to Site Menu

The "Email Settings" from the Classes menu has now been moved into the Site menu.

The "Email Settings" affect other email templates in some other modules as well.

11						admin.	link		_ □	x
	Security	Site	Admin	Setup PC	POS	Facility		Products/Services	Memberships/VP	
Reter	ntion Dir		Site Detai	ls			Help			
			Site Setup	þ						
			Setup Loo	cations						
			Setup Em	ail						
			Email Set	tings						
			Setup Cu	stomer Acc	ounts					
			New Acc	ess Paramet	ers					
			Other Site	es						
			Audit Log	9						
			Town							
			Web Sub	urbs						
			Visit Para	meters						