

Links Modular Solutions

Release Notes

Version 2019.2 Release 16

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Classes Changes

Account Statement introduced for Family payments

A new report is created that will allow users to generate a payment summary of their classes. The summary can be used to get a rebate on payments made by government incentives.

To generate an Account Statement, go to the Family in question, click on **Print Account Statement** and select the desired reporting criteria.

| 0 | Family Setup - RP Ph: N/A | x |
|-----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-------|
| Responsible Person: 100077660 RICHARD EVANS | Create new family Details Cust Marketing Details Visual Schedu | uler |
| Family Details Debit Details Accounts/Bookings HP/Squads Account | nt History Make Ups Registrations | |
| Current only C History ☐ Include makeups | Change Discount Make Adjustment Manage cancellation | |
| Name Type Day Time Level Start End | d Std Fee Balanc St Bk Dis Pa Comment | |
| TIMOTHY L1T Tue 3:00 PM Bluebot 17/12/ 17/12 TIMOTHY L1P Sun 8:00 AM Carnival 15/12/ | 12/ 35.00 0.00 1 1 0 T 50.00 0.00 1 1 0 P | |
| TIMOTHY L1PT Fri 1:00 AM Bluebot 13/12/ 20/12 | '12/ 50.00 0.00 1 1 0 TM | |
| | | |
| Fees | | |
| Date Reason Amount, \$ | Total \$: Lessons Balance \$: 0.00 | |
| | Total Pending \$: Rego Balance \$: 0.00 | |
| Payments | Total Balance \$: 0.00 | |
| Date Reason Amount, \$ | | |
| | Reallocate Amounts Print Dutstanding Account Increase Family Credit Print Booking Account Lines | |
| | Print Receipt Direct Debit Summary Print Booking Account Statement | |
| Adjustments Date Reason Amount,\$ | Total \$ Special Family Discount 10% | |
| | Extended discount of 0% applies | |
| | "Note: Right hand menu on the Fees/Payments/Adjustments | |
| | lists will show the Charge/Payment details | |
| | | |
| Reallocate Accounts | ≅ □ ● *. | |
| | Save Delete Clear Clone C | Close |
| E Assessed Chalanses | ant X | |
| Account Statemen | ant E | |
| From Date: | | |
| Hom Date. | | |
| To Date: | D | |
| Class Types to display | udents to display | |
| | escription | |
| | TIMOTHY | |
| L1DEV | | |
| | | |
| LISCT2 | | |
| LITERM | | |
| L2ADU | | |
| | | |
| | | |
| □ Select All □ S | Select All | |
| | | |
| 🗸 ОК 🛛 🗙 С | Cancel | |
| | | |
| | | |



A loading screen appears whilst generating the report for you

| 4 | Family Setup | RP Ph: N/A | x |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| Responsible Person: 100077660 RICHARD EVANS Family Details Debit Details Accounts/Bookings HP/Squads HP/Squads Accounts/Bookings HP/Squads Accounts/Bookings HP/Squads HP/Squads Accounts/Bookings HP/Squads Accounts/Bookings HP/Squads HP/Squads HP/Squads Accounts/Bookings HP/Squads HP/Sq | | | |
| TIMOTHY LIT Tue 3:00 PM Bluebot 17/12/ 1 TIMOTHY L1P Sun 8:00 AM Carnival 15/12/ | Chang ind Std Fee 7/12/ 350.00 20/12/ 50.00 | Discount Make Adjustment Manage cancellatio talanc St Bk Dis Pa Comment 0.00 1 1 0 T 0.00 1 1 0 0.00 1 1 0 P 0.00 1 1 0 | n |
| Fees Date Reason Amount, \$ Payments Date Reason Amount, \$ | Loadi | Balance \$: 0.00 Balance \$: 0.00 Balance \$: 0.00 y Credits \$: 0.00 | |
| | Print Receipt | Amounts Print Outstanding Account Increase Family Credit Print Booking Account Line | |
| Adjustments Date Reason Amount, \$ | Total \$: | Direct Debit Summary Print Account Statement Special Family Discount 10% Extended discount of 0% applies "Note: Right hand menu on the Fees/Payments/Adjustmen liste will show the Charge/Payment details | łs |
| Reallocate Accounts | | Save Delete | Clear Clone Close |

And your report is presented

| | | | | | | | | | | Account Statemer | nt | | |
|------------------|------|---------------|------|----------|---------|------|------------|---------------------|---------------|----------------------------|-------------|-----------------|-----------------|
| | | | | | | | | | | | | | |
| PDF Viewer | | | | | | | | | | | | | |
| | 8 | 00 | 1 | Q | Ð | Q | | | | | | | |
| en Save As Print | Find | Previous Next | of 2 | Zoom Out | Zoom In | Zoom | Send Email | | | | | | |
| File | Find | Navigation | 1 | | Zoom | | Custom | | | | | | |
| Ş | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
|) | | | | | | | | | | | | | |
| | | | | | | | | | Studer | nt Account Stateme | ent Details | 514 - D - 4 | ails: Location1 |
| | | | | | | | | | | rom 21 Mar 2017 to 16 Dec | | | RANSLINK DR |
| | | | | | | | | | | | | ABBOTSFO | ORD, VIC 2046 |
| | | | | | | | | Responsible Person | | | | CRN: | 12345678901 |
| | | | | | | | | Family Address: 135 | 57 SMITH STRE | ET, COLLINGWOOD, 3066, V | 'IC | | |
| | | | | | | | | В | ooking Start | | | | |
| | | | | | | | | Payment Date | Date | Class | Detail | | Amount(\$) |
| | | | | | | | | Student: TIMOTH | HY EDISON (| 100077661) | | | |
| | | | | | | | | Class: ADULT LT | | | | | |
| | | | | | | | | 12/12/2019 | 04/10/2019 | Friday 8:30am (Adults) | POS Payment | | 70.00 |
| | | | | | | | | | | | | Sub Total (\$): | 70.00 |
| | | | | | | | | Class: DEVELOP | MENT SOUAD |) | | | |
| | | | | | | | | 12/12/2019 | | Thursday 4:00pm (Dolphins) | Pro rata | | 140.00 |
| | | | | | | | | | | | | | |



Admin Changes

Configure Account Statement default email subject and text

The subject and message body for Account Statement emailing is set for all locations. To customise the email message per body, please use the email headers and footers.

| 15 | | | | | | admin. | link | | _ D X |
|------|------------|------|------------|-------------|-------|----------|---------|-------------------|----------------|
| File | Security | Site | Admin | Setup PC | POS | Facility | Classes | Products/Services | Memberships/VP |
| Ret | ention Dir | | Site Detai | ls | | | Help | | |
| | | | Site Setup |) | | | | | |
| | | | Setup Loo | cations | | | | | |
| | | | Setup Em | ail | | | | | |
| | | | Email Set | tings | | | | | |
| | | | Setup Cu | stomer Acc | ounts | | | | |
| | | | New Acc | ess Paramet | ers | | | | |

| | | Site Setup | | | | | | | |
|-----------------------------------------------------------------|------------------------|----------------------------------------------------------|-------------------|---------------------------------|--|--|--|--|--|
| Restorations General | SMS Auditing/Other | Regional Memberships&VP 1 | System Classes | Other Sites | | | | | |
| Classes | | | | | | | | | |
| Families screen. | · | il body for the Account S ind footer will be added to | - 4 | sent from the Email Settings | | | | | |
| Account Statement1 Default Body: | | | | | | | | | |
| To Whom It May Con Please see your acco New message added | ount statement attache | :d. | | ^ | | | | | |
| | | | | | | | | | |



Upon emailing via the Account Statement preview window, you are able alter the message.

| 8 | Setup Email Settings | _ D X |
|-----------------------------------------------|----------------------|-----------------------|
| Location: Loc1_Linkspay_UN1029 | ▼ | |
| Email Heading | | |
| NORTH PARK LEISURE (Locati | on 1)Centre | |
| | | |
| | | |
| | | <u> </u> |
| Email Footing | | |
| NORTH PARK LEISURE CENTRES www.nplc.com.au | | <u>^</u> |
| | | |
| | | |
| 1 | | V |
| | (7) | •• • • |
| | | ^ ★ ₽ |
| | Save Delete Clear | Clone Close |

| ۰ | Send Email |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Email Message | |
| From | Test@Test.com |
| То | charles.edison@gmail.com (Separate multiple email addresses by comma) |
| Subject | Account Statement |
| Attachment(s) | Account Statement-170101-200101.pdf |
| Message | NORTH PARK LEISURE (Location 1)Centre ^ To Whom It May Concem, Please see your account statement attached. New message added Regards.] MICHELLE PATTISON NORTH PARK LEISURE CENTRES NORTH PARK LEISURE CENTRES www.nplc.com.au |
| | Send Close |



Emails sent to Customers using this feature can also be tracked by going to the Customer Marketing screen.

| Customer Setu | p // EDISON, CHARLIE |
|------------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| Customer ID: 100077660 View Invoice Au Personal Emergency/Health Issues Others Notes Status | ccount View Customer Account Home Location: Loc2_Linkspay_UN1030 |
| Personal Details | Contact Details (default) |
| Last Name: EDISON | Address: 1357 SMITH STREET |
| First Name: CHARLIE | Town: COLLINGWOOD |
| Title: MR | County: VIC Postal Code: 3066 |
| Gender:: Male | Country: |
| | Home Phone: |
| Age: 9:9 | Work Phone: |
| Date of Birth: 3 MAR 2010 D | Mobile Phone: 0404123456 |
| Concession Date: D | Home Fax: |
| Partner Name: | Work Fax: |
| Bef #:: | E-mail: charles.edison@gmail.com Mail |
| 1 | E-mail 1: family.edison@gmail.com Mail |
| | Other >> Web Status >> |
| Active Carrot Enabled | mode (IS) No current cards Cards >> |
| Setup Letter Issue card Marketing | Apply Save Delete Clear Clone Close |

| D ; | Customer | Marketing Deta | ils // Customer l | D - 100077660 | × |
|--------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-----------------------------------|----------------|----------------------|
| Customer Id: | 100077660 | Nam | e: EDISON | CHARLIE | G: M |
| - Contact Log | | | erral <u>Tracking</u> Chilo | Iren | |
| Date: Staff: | 23/12/2019 13:4 PATTISON, MICHELLE | 16:00 | | Show Contacts | Show Steps |
| Reason: | Print Account Statement | | | <u>N</u> ew N | ext <u>P</u> revious |
| Method: | Email | | | Export / Print | |
| Comment: | Account Statement generated for Dec 2019 for family 100077660. | period of 21 Mar 2017 | 7 - 20 🔨 | To : | D Show |
| Prospect / F Program: | Aetention Programs | Add New Pi | rogram | | |
| | Not Completed | Pending Appt Missed Appt | Skip | << | >> |
| Follow Up E | nquiry Follow Ups | | | | |
| Priority: Staff : Method: Reason: | Follow Up Required Follow Up Required Control Contro Control Control Control | c1_Linkspay_ Clear Clear | By Date: Comment: Contact M | D | N V |
| | Customer Distance Graph | | Sav | | ear Clone Close |



Class Email Settings moved to Site Menu

The "Email Settings" from the Classes menu has now been moved into the Site menu.

The "Email Settings" affect other email templates in some other modules as well.

| 11 | | | | | | admin. | link | | _ □ | x |
|-------|-----------|------|------------|-------------|-------|----------|------|-------------------|----------------|---|
| | Security | Site | Admin | Setup PC | POS | Facility | | Products/Services | Memberships/VP | |
| Reter | ntion Dir | | Site Detai | ls | | | Help | | | |
| | | | Site Setup | þ | | | | | | |
| | | | Setup Loo | cations | | | | | | |
| | | | Setup Em | ail | | | | | | |
| | | | Email Set | tings | | | | | | |
| | | | Setup Cu | stomer Acc | ounts | | | | | |
| | | | New Acc | ess Paramet | ers | | | | | |
| | | | Other Site | es | | | | | | |
| | | | Audit Log | 9 | | | | | | |
| | | | Town | | | | | | | |
| | | | Web Sub | urbs | | | | | | |
| | | | Visit Para | meters | | | | | | |