

PC EFTPOS Installation

For the installation of PC EFTPOS terminals, the client will need to source from their bank/financial institution, to have PC-EFTPOS compliant SERIAL interface devices.

These will need to be configured once the client goes live with Links. These should be installed by the bank and will require a Links staff member to be on site to configure from a Links point of view.

Step One – Hardware/Software

1. Confirm that the computer has an active serial port
2. Install the PC EFTPOS software (as an administrator) and configure to the nominated serial port
3. Confirm that each unit has its own dedicated phone line

Step Two - PC EFTPOS Terminal

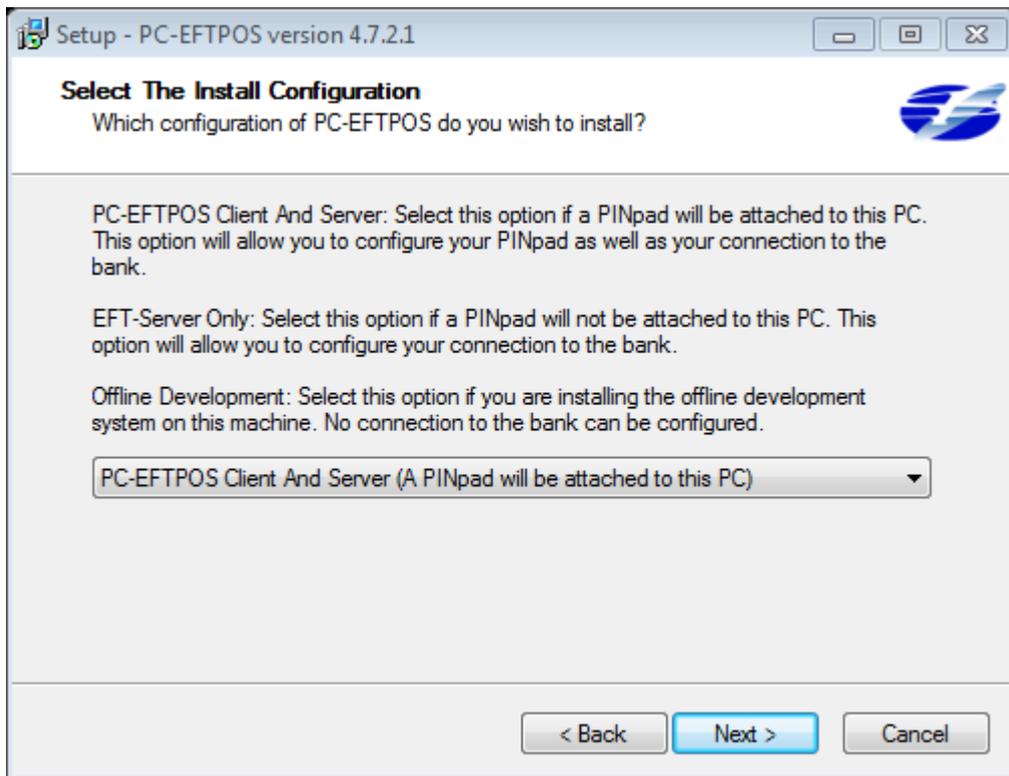
The client should request/confirm that the PC EFTPOS unit is configured by the distributing bank with the following parameters.

1. The merchant number is loaded
2. The machine serial number is loaded
3. It is configured for integration mode
4. It is configured to utilise the internal modem
5. It is configured to suit the dialling requirements of the phone system, ie 0 to dial out etc
6. The bank has flagged the unit for Paywave functionality, if requested

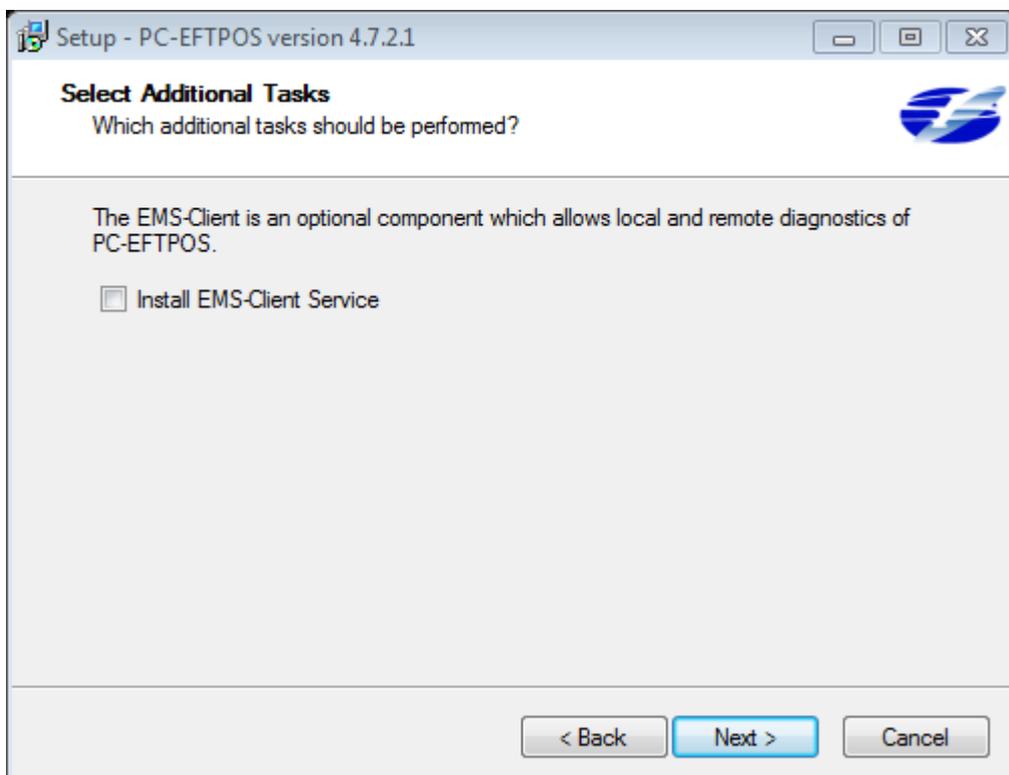
Step Three -

Follow all defaults unless screenshot depicts otherwise

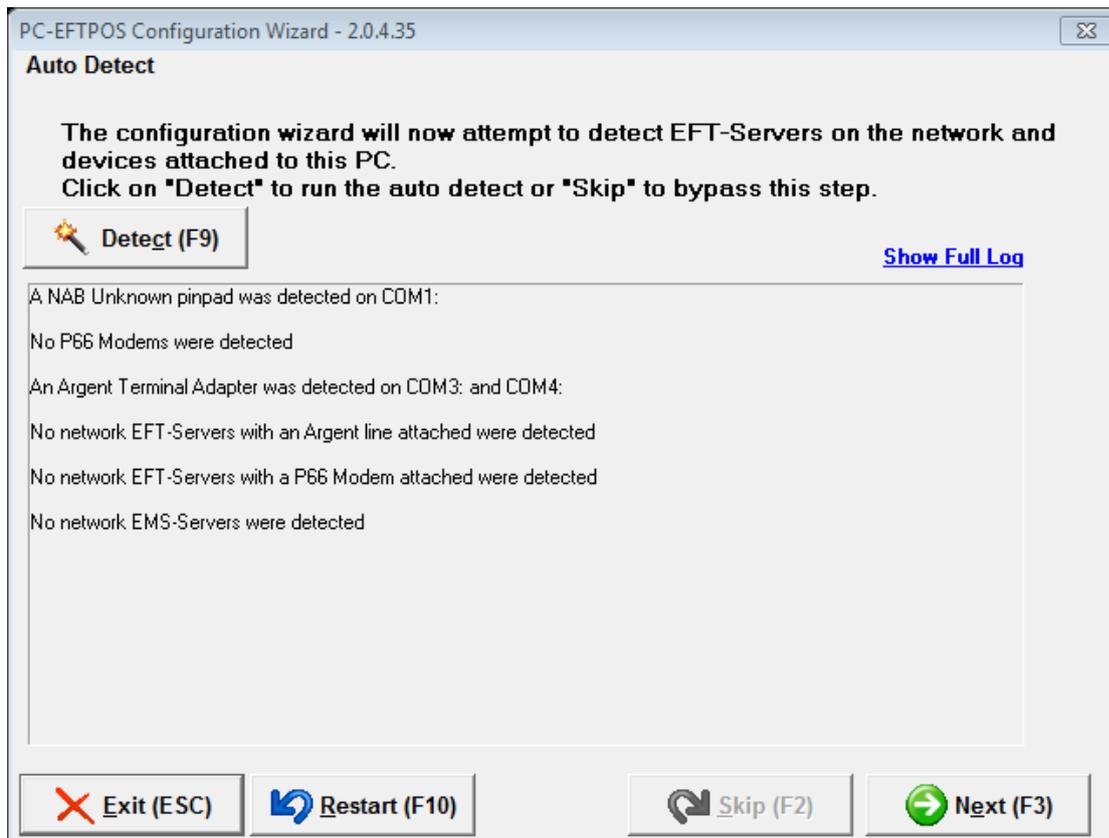
1. Select the PC-EFTPOS Client and Server install option



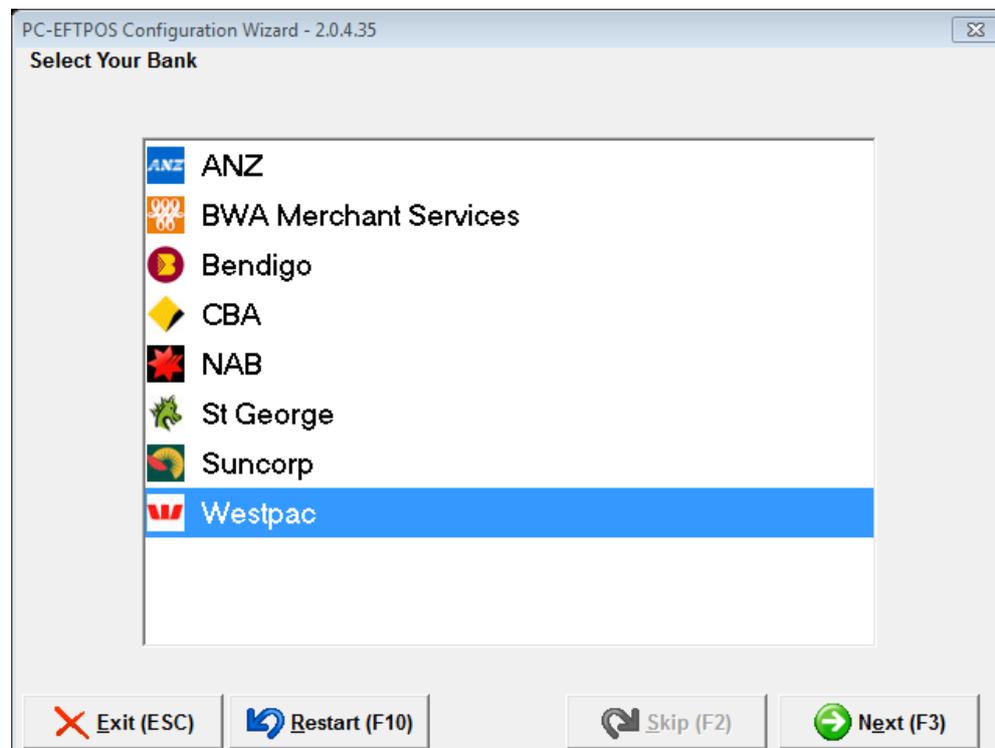
2. Do not tick the EMS Client Service install unless directed otherwise:



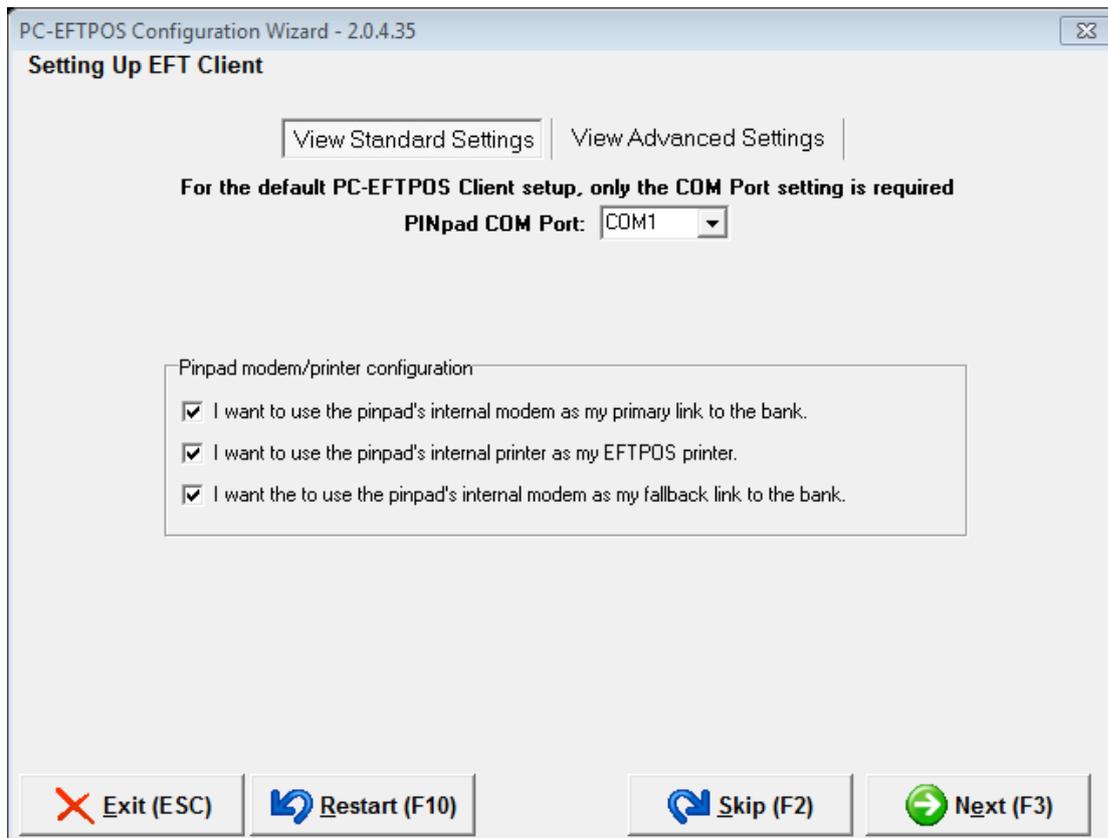
3. Detect, wait till results show as per below:



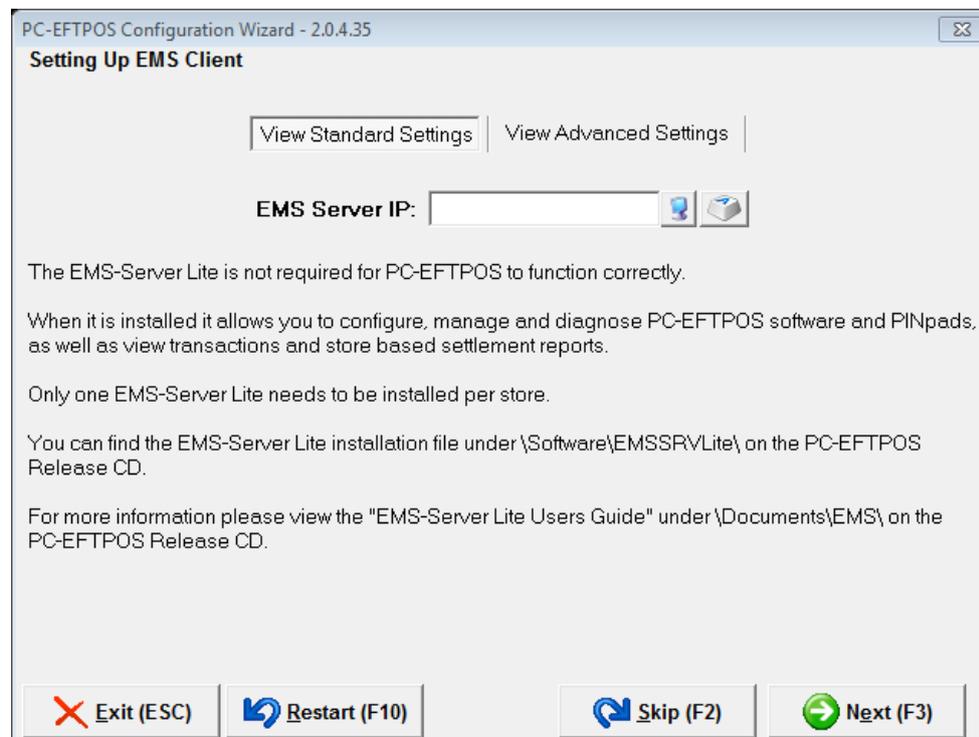
4. Select the financial institution:



5. Tick the 3 boxes and click next



6. Skip the following screen:



Step Four - Bank Help Desk

If the bank/financial institution is not available for install, It will be necessary to call the nominated Bank's helpdesk to activate the unit.

They will require the machine serial number and merchant number and will ask the customer to perform several actions on the unit.

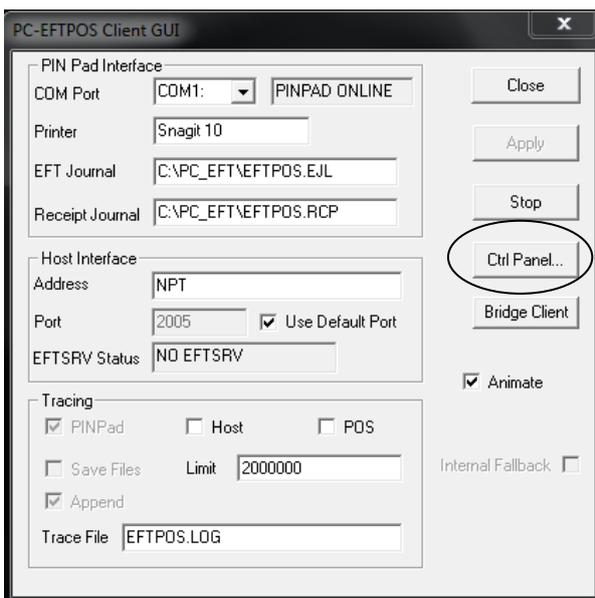
The final process will be the requirement for the unit to download a file from the banks. Once this is completed the unit should be ready for use.

Step Five - Logon & Configuring Links

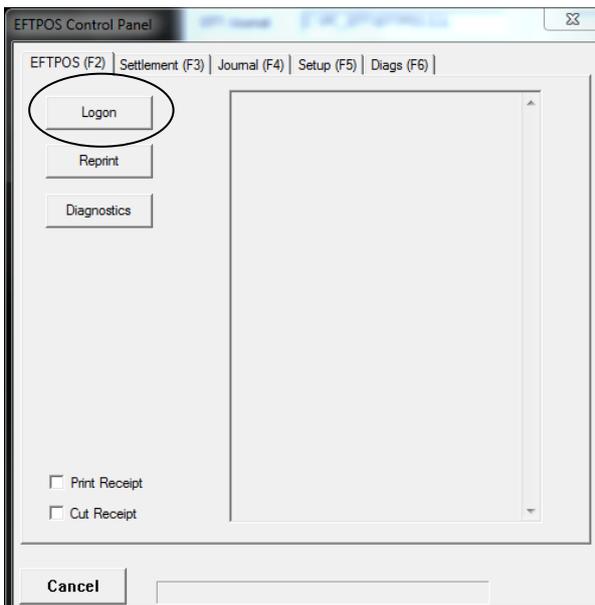
Once the unit is completely configured, it will then be necessary to connect the unit (logon) to the bank.

Logon

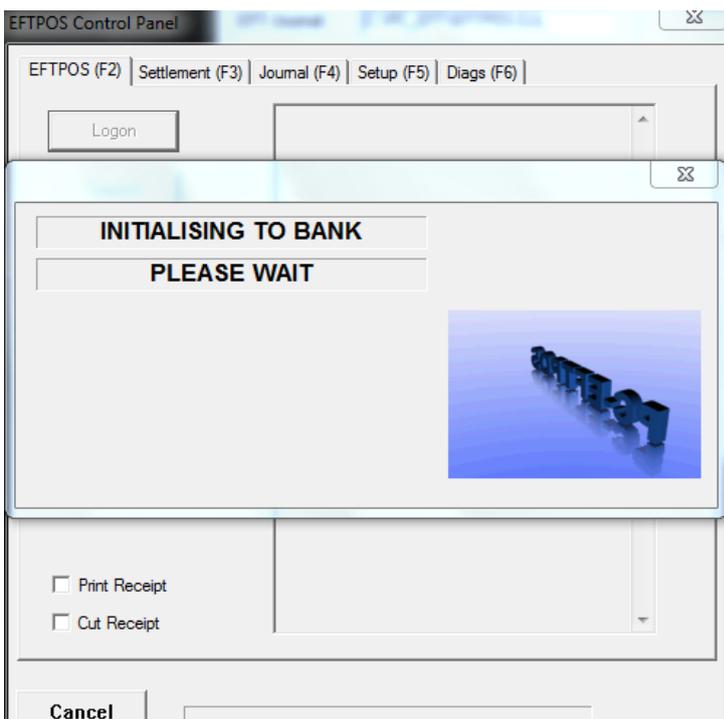
1. Open up the PC EFTPOS client application. This can be done by pressing the C icon in the windows toolbar or looking up the PC EFTPOS application in the Windows menu.



2. Press the Ctrl Panel Button. The following screen will appear:



3. Press the Logon Button. The following screen will appear:



4. If this process completes the unit is then ready for integration with Links.

Step 6 - Activating in Links

Once installed there is a setting in the POS module that needs to be activated. This can only be set by a Links staff member.