

# PC EFTPOS Installation

For the installation of PC EFTPOS terminals, the client will need to source from their bank/financial institution, to have PC-EFTPOS compliant SERIAL interface devices.

These will need to be configured once the client goes live with Links. These should be installed by the bank and will require a Links staff member to be on site to configure from a Links point of view.

## Step One – Hardware/Software

- 1. Confirm that the computer has an active serial port
- 2. Install the PC EFTPOS software (as an administrator) and configure to the nominated serial port
- 3. Confirm that each unit has its own dedicated phone line

## Step Two - PC EFTPOS Terminal

The client should request/confirm that the PC EFTPOS unit is configured by the distributing bank with the following parameters.

- 1. The merchant number is loaded
- 2. The machine serial number is loaded
- 3. It is configured for integration mode
- 4. It is configured to utilise the internal modem
- 5. It is configured to suit the dialling requirements of the phone system, ie 0 to dial out etc
- 6. The bank has flagged the unit for Paywave functionality, if requested

## Step Three -

Follow all defaults unless screenshot depicts otherwise



1. Select the PC-EFTPOS Client and Server install option

Setup - PC-EFTPOS version 4.7.2.1	
Select The Install Configuration Which configuration of PC-EFTPOS do you wish to install?	<b>S</b>
PC-EFTPOS Client And Server: Select this option if a PINpad will be attache This option will allow you to configure your PINpad as well as your connecti bank.	ed to this PC. on to the
EFT-Server Only: Select this option if a PINpad will not be attached to this f option will allow you to configure your connection to the bank.	°C. This
Offline Development: Select this option if you are installing the offline develo system on this machine. No connection to the bank can be configured.	pment
PC-EFTPOS Client And Server (A PINpad will be attached to this PC)	•
< Back Next >	Cancel

2. Do not tick the EMS Client Service install unless directed otherwise:

Setup - PC-EFTPOS version 4.7.2.1	
Select Additional Tasks Which additional tasks should be performed?	<b>S</b>
The EMS-Client is an optional component which allows local and remote of PC-EFTPOS.	diagnostics of
Install EMS-Client Service	
< Back Next >	Cancel



3. Detect, wait till results show as per below:



4. Select the financial institution:

PC-EFTPOS Configu	uration Wizard - 2.0.4.35	23
Select Your Ban	ık	
ANZ	ANZ	
<b>*8</b> 8-	BWA Merchant Services	
0	Bendigo	
→	CBA	
<b>*</b>	NAB	
1/10	St George	
9	Suncorp	
W	Westpac	
ļ		
<u> </u>	C) Restart (F10) Neg	kt (F3)



## 5. Tick the 3 boxes and click next

PC-EFTPOS Configuration Wizard - 2.0.4.35
Setting Up EFT Client
View Standard Settings View Advanced Settings For the default PC-EFTPOS Client setup, only the COM Port setting is required PINpad COM Port: COM1
<ul> <li>Pinpad modem/printer configuration</li> <li>I want to use the pinpad's internal modem as my primary link to the bank.</li> <li>I want to use the pinpad's internal printer as my EFTPOS printer.</li> <li>I want the to use the pinpad's internal modem as my fallback link to the bank.</li> </ul>
Kexit (ESC)     Restart (F10)     Restart (F2)

# 6. Skip the following screen:

PC-EFTPOS Configuration Wizard - 2.0.4.35		
Setting Up EMS Client		
View Standard Settings View Advanced Settings		
EMS Server IP:		
The EMS-Server Lite is not required for PC-EFTPOS to function correctly.		
When it is installed it allows you to configure, manage and diagnose PC-EFTPOS software and PINpads, as well as view transactions and store based settlement reports.		
Only one EMS-Server Lite needs to be installed per store.		
You can find the EMS-Server Lite installation file under \Software\EMSSRVLite\ on the PC-EFTPOS Release CD.		
For more information please view the "EMS-Server Lite Users Guide" under \Documents\EMS\ on the PC-EFTPOS Release CD.		
Kexit (ESC)         Restart (F10)         Next (F3)		



#### Step Four - Bank Help Desk

If the bank/financial institution is not available for install, It will be necessary to call the nominated Bank's helpdesk to activate the unit.

They will require the machine serial number and merchant number and will ask the customer to perform several actions on the unit.

The final process will be the requirement for the unit to download a file from the banks. Once this is completed the unit should be ready for use.

#### Step Five - Logon & Configuring Links

Once the unit is completely configured, it will then be necessary to connect the unit (logon) to the bank.

Logon

1. Open up the PC EPTPOS client application. This can be done by pressing the C icon in the windows toolbar or looking up the PC EFTPOS application in the Windows menu.

PC-EFTPOS Client GUI	x
PIN Pad Interface	Close
COM Port	PINPAD ONLINE
Printer Snagit 10	Apply
EFT Journal C:\PC_EFT\EFTP	OS.EJL
Receipt Journal C:\PC_EFT\EFTP	OS.RCP Stop
Host Interface	( Ctrl Panel )
Address NPT	
Port 2005 🔽	Use Default Port Bridge Client
EFTSRV Status NO EFTSRV	
- Tracing	J♥ Animate
🔽 PINPad 🔲 Host	🗆 POS
Save Files Limit 20000	000 Internal Fallback 🗖
M Append	
Trace File EFTPOS.LOG	



2. Press the Ctrl Panel Button. The following screen will appear:

EFTPOS Control Panel	23
EFTPOS (F2) Settlement (F3) Journal (F4) Setup (F5) Diags (F6)	
Logon	*
Diagnostics	
C Print Receipt	
Cut Receipt	v
Cancel	

3. Press the Logon Button. The following screen will appear:

EFTPOS Control Panel	and Deckeleration	23
EFTPOS (F2) Settlement (F3) Jo	ournal (F4) Setup (F5) Diags (F6)	
Logon	A	
		_ XX ]
INITIALISING TO	O BANK	
PLEASE W	/AIT	
	20m	
		-
Print Receipt		
Cut Receipt		
Cancel		

4. If this process completes the unit is then ready for integration with Links.

# Step 6 - Activating in Links

Once installed there is a setting in the POS module that needs to be activated. This can only be set by a Links staff member.