

Table of Contents

Consult Overview	3
Main Screen	4
Toolbar Icons	4
Tab & Question Navigation	5
Setup	6
Setting up Doctor Referral Letter Template	6
Setting up Instructor Performance Management Report	7
Entering an Assessment	8
Entering profile information	8
Editing Customer Details	8
Summary Tab	9
General Health Check	10
Sub Questions	10
Heart Health Assessment	12
Heart Health Assessment Score	13
Goals, Activity & Lifestyle Questions	14
Goals Tab	14
Goals Settings Tab	15
Activities Tab	16
Lifestyle Tab	16
Measurement Tab	18
Aerobic Fitness Tab	19
Life Fitness Mode	20
Monark Mode	21
Food Variety Checklist Tab	22
Functional Testing Tab	23
Notes Tab	23
Completing an Assessment	24
Reporting	25
Customer Assessment Summary	25
Health Club Appointment Report	34
Instructor Appointment Report	36
Instructor Performance Management Report	37



Health and Wellness Report



Consult Overview

The Consult Module of Links Modular Solutions is a standalone application that works with the Links Modular Solutions database. It has the ability to be installed on machines that do not have Links installed but the machines must be able to connect to the Links database. The customer details are the same as those in Links and data can be updated in both applications.

Consult is design to capture data from the Health Consultation appointment process and can then be used for personal comparisons for example so a member can track their weight loss or the like. The data can also be reviewed holistically for a complete view of your Health Clubs customer progress.

To enter data into the Consult application you must have this module selected in your Links security parameters.



Main Screen

When you open Consult, the screen will look like the below. To begin entering an assessment you will need to search for a customer or enter a customer ID.



Toolbar Icons

Profile: This is where the details of a customer's assessment are entered

Save: This will save the assessment record and leave the details on the screen

Save & New: This will save the assessment and clear the screen for entering the next assessment

Save & Close: This will save the assessment and close the Consult application

New: This will clear the screen for a new assessment to be entered

Reports: This will take you to the reports screen where you can run a range of reports from

Setup: There are a few setup options for Consult which you can setup here





Tab & Question Navigation

When you are working through the tabs you will see different previous and next buttons. In the example below, when you click Previous it will take you to the previous question, as opposed to Previous Tab which will take you back a tab.

< Previous	Next >
< Previous Tab	Next Tab >



Setup

Setting up Doctor Referral Letter Template

To setup a letter template you will need to create a template in Microsoft Word before completing this process.

Following the instructions as outlined on the screen. The template will then be available when you attempt to print a doctor referral letter.

Profile Save & New Save & C	Image: New	
Click on which item you wish to setup:	Setup Doctor Referral Letter	
Setup Doctor Referral Letter	To generate the Doctor Referral Letter a Template file needs to be first setup and added to the Links Database.	
Setup Letter	To add a Letter template to the Links Database, please follow these steps:	
Setup Instructor Performance Management Report Setup Dates	You need to prepare your Doctor Letter Template using Word. This file type will need to be either .dot or .dotx Conce you have created your Doctor Letter Template, you need to add the full path name of this file to 'Template Filename' field. You can use the search button to find this file. S. Enter a unique name for this Template in the 'Template Name' field. A. Enter a unique description for this Template in the 'Template Descripton' field. S. Once all the fields have been populated, click on the 'Add Template to Links Database' button Now this Letter Template will appear in the drop down selection, when generating the Doctor Referral Letter.	
	Template Name:	J
	Template Description:	
	Add Template To Links Database	



Setting up Instructor Performance Management Report

This screen allows for data parameters to be set when utilising the Instructor performance management report.

Following the instructions as outlined on the screen.

Profile Save & New Save & C	New Reports
Click on which item you wish to setup:	Setup Instructor Performance Management Report
Setup Doctor Referral Letter Setup Letter	To run the Instructor Performance Management Report you need to setup the following 2 fields: Look Backup Period and Report Period Length. This is to ensure the results from the report are consistent over different time periods.
Setup Instructor Performance Management Report Setup Dates	Look Back Period: The number of months back from the current date the report will use assessments till. Report Period Length: The number of months the report will run for, back from the Look Back Period Date
	Look Back Period: 3 months
	Report Period Length: 1 months
	Based on the values you have entered the Reporting Period will be:
	From Date: 21/05/2012 To Date: 21/06/2012
	SAVE



Entering an Assessment

An assessment is made up of eight tabs. Depending on your organisational requirements not all tabs may need to be completed. If you do not wish to complete a tab, you can select the option 'This section will not be completed'. All tabs must be completed or marked accordingly before you can save an assessment.

Entering profile information

- 1. Enter a customer ID or search for a customer
- 2. Enter an assessment date if not today's date
- 3. Enter your Instructor Staff ID



Editing Customer Details

If a customer's details are not complete then you will need to complete some details before you can complete an assessment particularly the **date of birth**. To edit customer's details;

Edit Customer	Details
cure customer	Details

- 1. Click
- 2. The fields will now be active
- 3. Enter the missing details as required

Email:		Dr Name:	Since Last Assessessment Date	
			 Average visits to Centre (excludes sessions) :	NA
Date Of Birth: Select a date 15		Dr Phone:	Average visits to Sessions :	NA
Mobile Phone: 0400 000 000	Gender: Female 🔻			



Summary Tab

This tab will show you a range of details such as last assessment and some of the most recent scores.

You can also manually print a Doctor Referral Letter from this screen, view goals, print the summary results and if you security allows you can delete previous assessments that may have been entered in error.

Last Assessment: Declars Last Assessment: Life Fitness Test: Heart Score:	17/09/2012 16 (Very Good) 7 (Low Risk)	Food Score: Blood Pressure:	NA 150 / 90	Top 3 Goals Body Fat Reduction: Good Health: Improve Fitness:	Very Important Important Somewhat Important
Heart Score	2013	BMI 26 25- 24 1/07/2012	-	Monark 3- 2- 1- 1/01/2012 1/07	/2012 1/01/2013
Body Fat %	Electro 1/09/2012	onic old	Blood Pressure	1/07/2012 1/09/2012 012 1/08/2012	Systolic Diastolic
General Health Summary Joint / Ligament: NA Muscle / Tendon: NA	,				



General Health Check

The general health check is a range of questions you will ask a customer to ascertain their current medical conditions. If you select No for a question it will proceed to the next question. You can click on the white/orange space of a question at any time to edit that question.

Responses from previous assessment are displayed to the right of the current assessment.

Summary	Gener	al Health Che	eck He	alth Heart Assessment	Goals / Set	tings / Activity / Lifestyle	Measurements	Aerobic Fitness Test
< Previ	ous Tab							
				nent Date	21/09/2012	17/09/2012	24/02/2011	
Do you issues?	u have ang	y Asthma / Respit	ory	1	instructor	CALLIE ACKLING	DEAN BROMLE	Y CALLIE ACKLING
		© Yes	© No _	Asthma/Res	piratory		No	No
				Joint/	Ligament		No	No
				Muscl	e/Tendon		No	No
				Back	Problems		No	Yes
					Epilepsy		No	No
				Current P	regnancy		No	No
				Recent P	regnancy		No	No
		Next >		Recen	t Surgery		No	No
					Referral		No	No
				м	edication		No	Yes
					Other		No	Yes

Sub Questions

If you answer YES to a question then sub questions as seen below may also apply.

Do you have any Asthma / Respitory								
issues?	Yes	© No						
Is this exercise related?	© Yes	© No						
What is the severity level?		•						
Is it controlled?	© Yes	© No						
Do you need to carry Ventolin?	© Yes	© No						



Recording Joint/Ligament, Muscle/Tendon & Back Information

If you answer YES to question 2, 3 or 4 then you will have the option to include some detailed information about the customer's injuries or ailments. For example see below the human body pictures for Join & Ligament questions. If a customer has a joint complaint, you will need to;

- 1. Left mouse click once on the joint effected
- 2. Choose a severity level
- 3. This will create a notes section below. You can choose to enter additional notes if required
- 4. The joint will display with a number with;
 - 0 = Unsure/NA
 - 1 = Low
 - 2 = Moderate
 - 3= High
 - 4 = Very High





Heart Health Assessment

The heart health assessment is a series of questions that will need to be answered by the customer and will then determine a Heart Health Score that is graded against the shown legend. Once you have selected an answer to each question it will move forward to the next question.

Responses from previous assessment(s) are displayed to the right of the current assessment.

Summary General Health Check	Health Hear	t Assessment	Goal	ls / Settings / Activ	ity / Lifestyle	Measurements	Aerot
< Previous Tab Next Tab	·						
Question: 1		ate	21/09/2012	17/09/2012	15/02/2	011	
Family History of Heart D)isease	CALLIE ACKLING	DEAN BROML	EY CALLIE AC	KLING		
No members of your immed (parents, brothers or sisters)	liate family	Family Histo	ory 🛛		No Members your immedia	of after the a te 65	ige of
Family member had a heart atta fatal) or coronary by-pass surge	ack (fatal or non ry:	Personal Histo	огу		No history o heart disease	f Had angin pass surg	na,by- gery,
after the age of 65		Blood Pressu	ire		Systolic 140 t 179, Diastolic	o Systolic les 90 140, Dias	tolic
between 56 and 65		Cholesterol Level			5.5 to 5.8 mm I	ol/ 5.5 to 5.8 r I	mmol/
at or before the age of 55		Smoker Never s			Never smoke	d Currently s up to 19 p	smoke er day
Ne	xt >	Diabet	tic		Non diabetio	: Diabet	tic
		A	ge		30 to 39	30 to 3	39
		Gend	ler		Female	Femal	e
		Body F	at		Healthy Rang (Lean,low,idea	e Overwei al) (modera	ight ate)
0 - 9 Low Risk		Exerci	ise		Aerobic exerci (jogging, pow	er for 20 min	ercise utes, 1
10 - 17 Below Average Risk		Stre	ess		Very Low	Low	
26 - 34 Above Average Risk		Sco	ore		7	32	
35 + High Risk		Medical Clearance Stat	tus		No	N/A	



Heart Health Assessment Score

If a customer has high blood pressure or reaches a score of 26 or more, a screen will display that recommends a medical clearance be sought. You can choose to:

- 1. Yes = Print Doctor Referral Letter
- 2. No = Customer has already provided a medical clearance
- 3. Waived = The customer waives their rights to receive a medical clearance

Summary General Health Check Health H	eart Assessment	oals / Settings / Acti	vity / Lifestyle	Measurements	Aerobic Fitness Test	Food	Checklist	Functional Testing	Notes	
< Previous Tab Next Tab >	nis section will not be comp	leted								
Question: 11	Assessment Date	21/09/2012	17/09/2012	2 15/02/201	11 10/02/2011					
Stress	Instructor	CALLIE ACKLING	DEAN BROML	EY CALLIE ACKL	ING CALLIE ACKLIN	G				
Stress can be characterised by headaches, ten feeling pressed for time, poor concentration, e	ion, asily Family History	after the age of 65	No Members your immedia	of after the age te 65	e of No Members o your immediat	e (Docto	r Referral Letter		
angered, poor sleep and concentration.	Personal History	No history of heart disease	No history o heart diseas	e Had angina, e pass surge	by- No history of heart disease		Υοι	u must select c	one of	the options below
Very low	Blood Pressure	Systolic 140 to 179 / Diastolic	Systolic 140 1 179, Diastolic	to Systolic less 90 140, Diasto	than Systolic less that blic 140, Diastolic	in	This	s customer is a	advise	d to receive medical clearance.
Moderate	Cholesterol Level	7.1 mmol/l and above	5.5 to 5.8 mm I	ol/ 5.5 to 5.8 mr I	mol/ Less than 5.5 mmol/1			Yes Yes	, print	Doctor Referral Letter
© High	Smoker	Currently smoke up to 19 per day	Never smoke	ed Currently sm up to 19 per	oke day Never smoked		No. customer has already recei		mer has already received a medical clearance	
< Previous	Diabetic	Diabetic	Non diabeti	c Diabetic	Non diabetic					,
Your Assessment Score is	30 to 39	30 to 39	30 to 39	30 to 39			Waived Cus	has chosen not to see a health professional		
40 (nigh kisk)	Gender	Female	Female	Female	Female					
	Body Fat	Overweight (moderate)	Healthy Rang (Lean,low,ide	ge Overweigt al) (moderate	ht Healthy Range e) (Lean, low, ideal	e ()				
0 - 9 Low Risk	Exercise	Less activity than shown above	Aerobic exerc (jogging, pow	ise Aerobic exer for 20 minute	rcise Aerobic exercis xes, 1 (jogging, powe	e r				
10 - 17 Below Average Risk		Moderate	Very Low	Low	Very Low	U	_		_	
18 - 25 Average Risk 26 - 34 Above Average Risk 35 + High Rick	Score	40	7	32	1					
	Medical Clearance Status		No	N/A	N/A					

Responses from previous assessment(s) are displayed to the right of the current assessment.



Goals, Activity & Lifestyle Questions

This section of the assessment is broken into 4 sub tabs:

- 1. Goals
- 2. Goal Settings
- 3. Activities
- 4. Lifestyle

Each sub tab will need to be completed if you are completing any part. You can skip the whole tab if you wish to.

Responses from previous assessment(s) are displayed to the right of the current assessment.

Goals Tab

This tab asks you to request from the customer their goals in relation to particular areas such as Body Fat Reduction or Stress Relief. Essentially each question is prefixed with

"How important is ______ to you"

-	Summary	General Health (Check	Health Heart Assessment	Go	als / Activity / Lifestyle	Measurements	Aerobic Fitness Test	Food Checklist	Functional Testing	Notes
L	ifestyle	/ Activity /	Goal	s for MUM ADAM	IS						
	Goals	Goal Settings	Activit	ies Lifestyle							
	Goals:	Indicate you	ır curre	nt goals							
		Asses	sment D	ate 15/10/2010							
			Instruc	tor TRAINING TRAIN	ING						
				lth	•						
		Improve Aero	obic Fitn	ess	•						
		Body Fat	t Reduct	ion	•						
		Muscular De	evelopm	ent	•						
		Body Tone	and Sha	ape	•						
		Increa	se Stren	gth	•						
		Sports Speci	fic Train	ing	•						
		Impro	ove Post	ure	•						
		Impro	ve Flexil	pity	•						
		2	itress Re	lief	•						
		Injury Re	habilitat	ion	•						
		Anticipated visi	ts per w	eek	•						
		Anticipated r	egular d	ays Mon	Fri Sat						
				Wed Thurs	Sun						
		Available Wo	irkout Ti	me	•						
		Anticipated reg	ular sess	ion	•						
	< Previous	Tab Next	t Tab >								



As they answer to you each question you will need to select from the drop down below



Goals Settings Tab

This sub tab is designed for you as the instructor to enter the customer short, medium and long term goals and set target dates. These are free text fields and will be displayed on the assessment summary report. From the summary report goals can be updated to reflect attainment status and the attainment date.

Summary	General Health	n Check Hei	ealth Heart Assessment	Goals / Settings /	Activity / Lifestyle	Measurements	Aerobic Fitness Test	Food Checklist	Functional Testing	Notes	
< Previ	ous Tab	Vext Tab >	This section	will not be completed	No Change from last a	ssessment					
Goals	Goal Setti	ngs Activ	ivities Lifestyle								
Sh	Short Term Goals										
	Target Date: 28/09/2012										
		lose we	eight								
										ļ	
Medi	um Term Go	als:									
		larget l	Date: Select a date	5						1	
	ng Torm Coo									, 	
		Target I	Date: Select a date	5							
										J	
< Pre	vious Sub Tab	Next Su	ub Tab >								



Activities Tab

The activities tab requires you to ask the customer how often they currently complete a specified activity.

Summa	ary General Health Check	Health Heart Assessment	Goals / Activity / Li	festyle	Measurements	Aerobic Fitness Test	Food Checklist	Functional Testing	Notes		
Lifest	ifestyle / Activity / Goals for MUM ADAMS										
Goals	Goal Settings Activi	ties Lifestyle									
Activ	vity: Indicate your cur	rent activity level									
	Assessment [Date 15/10/2010									
	Instru	ctor TRAINING TRAINI	NG								
	Organised Sp	port	•								
	Run	ning	•								
	Home work	outs	•								
	Active	Job	•								
	Wal	king	•								
	Swimn	ning	•								
< Prev	vious Tab Next Tab >										

Upon receiving each response, you can select from the list below

	•
Unsure or N/A	
Low	
Moderate	
High	
Very High	

Lifestyle Tab

The lifestyle sub tab allows you to collect information about a customer perceived state of a range of lifestyle aspects.

	Summary	General Health Check	Health Heart Assessment	Goals / Activity / Lifestyle	Measurements	Aerobic Fitness Test	Food Checklist	Functional Testing	Notes		
I	Lifestyle / Activity / Goals for MUM ADAMS										
	Goals	Goal Settings Activities Lifestyle									
	Lifestyle: Indicate your perceived state in each lifestye aspect										
		Assessment I	Date 15/10/2010								
		Instru	rctor TRAINING TRAIN	NG							
	Sleep Q		dly)	•							
		Stress Levels (High-I	Low)	•							
		Energy Levels (Poor-G	ood)	•							
	< Previous Tab Next Tab >										

As you ask each question you will need to record a response from the drop down below.



For example is someone said they are very stressed then the answer would be 'Poor'

-	
Unsure or N/A	
Very Low	
Low	
Moderate	C
High	



Measurement Tab

In the measurement tab you will need to record all of the measurements taken, you do not need to record a result for every measurement listed if the customer does not want all measurements done.

For customers under 16, the BMI score will not be calculated, and if skin folds are selected, then for reporting purposes this Body Fat Percentage (Body Density) will be used over the electronic record.

Skin fold calculation is based on using the results from the following 4 sites - abdominal, triceps, thigh and suprailiac.

Summary	General Health Check	Health Heart Asse	ssment	Goals / Settings / /	Activity / Lifestyle	Measurements	
< Previo	ous Tab Next Tal	b >	ľ				
	Assessment Date	21/09/201	2	Graph / Report	17/09/2012	19/04/2012	14/0
	Instructo	r CALLIE ACKL	ING	Select All	DEAN BROMLEY	CALLIE ACKLING	CALLIE
	Blood Pressure	e /			150 / 90	140 / 94	133
	Resting Heart Rate	e	BPM		74	73	
Electr	onic Body Fat Percentage	e	%		22	23	:
	Biceps (elbow 90 deg)	L	cm		12	14	:
	Biceps (elbow 90 deg) F	२	cm		12	14	:
	Waist (Navel)	cm		60	60	1
	Waist (Narrowest)	cm		61	60	1
	Hips (pronounced point)	cm		20	15	:
	Thigh (thumb line)	L	cm		6	6	
	Thigh (thumb line) i	२	cm		6	6	
	Calf (Widest point)	L	cm		6	4	
	Calf (Widest point) F	२	cm		6	4	
	Heigh	t	cm		170	170	1
	Weigh	t	kg		75	75	
	BMI]	25.95 (Overweigh	25.95 (Overweigh	25.61 (0
	Waist/Hip Ratio]	3	4	5
Skin Fo	ld Test						
	Bicep		mm		5	16	:
	Tricep		mm		4	18	:
	Subscapula	1	mm		15	21	:
	Suprailiad	:	mm		21	20	
	Abdomina	I	mm		20		
	Body Density	1		Graph	13.09		



Aerobic Fitness Tab

For aerobic fitness tests you can choose to either use the Monark or Life Fitness test. On the first assessment you will need to choose which method will be used.



Selecting the mode after first use

Each subsequent assessment will default to use the first selected mode, however this can be changed if required.

Summary	General He	ealth Check	Health Heart	Assessment	Goals / Settings / Activity / Lifestyle
Bike Tes	t to use:	Monar	rk Bike Test	© Life Fit	tness Bike Test



Life Fitness Mode

If using the Life Fitness mode you will need to complete the following;

- 1. Select Level from dropdown list
- 2. Enter score
- 3. Select Rating from dropdown list

Summary	General Health Check	Health Heart Assessment	Goals / Activity / Lifestyle	Measurements	Aerobic Fitness	Test	Food Checklist	Functional Testing	Notes		
Life Fitr	Life Fitness Test for MUM ADAMS										
	Assessment Date	15/10/2010									
	Instructor	TRAINING TRAINING									
	Level Selected		•								
	Score										
	Rating										
< P	< Previous Tab Next Tab >										

		Rating	-
			Elite
			Excellent
	Active (Level 2-7)		Very Good
Level Selected	Active (Level 3-7)		Above Average
			Average
Score	Inactive (Level 2-4)		Below Average
00010	Active (Level 3-7)		Low
	Very Active (Level 6-10)		Very Low
Rating	· · · · · · · · · · · · · · · · · · ·		Poor



Monark Mode

If using the Monark mode you will need to complete the following;

- 1. Enter seat height (this will remain for future assessments)
- 2. Enter the Heart Rate at each minute interval
- 3. Once the max is reached the test will not allow you to enter more results and a score and rating will be automatically calculated



		Asse	ssment Date	15/10/2010				
			Instructor	TRAINING TRAINING				
Seat Height				HR				
	MIN	КР	WL	141				
	1	0.8	50	40				
Commence test at 50 watts maintaining 60 rpm	2	1.2	75	60				
After each minute, increase by 25 watts until	3	1.6	100	90				
HR reaches 75% of max. Record the watts attained	4	2	125	110				
and divide by body weight (kg).	5	2.5	150	155				
	6	2.9	175					
	7	3.3	200					
	8	3.75	225					
	9	4.2	250					
		Score	(Watts / kg)	2.7				
Age Related Rating Excellent								
< Previous Tab Next Tab >								



Food Variety Checklist Tab

The food variety checklist will allow you to collect information about what a customer has eaten in the last 7 days. This will then provide a score for that customer on the variety of foods they have eaten. The last question also allows for additional comments.

Once you have selected 0 or more foods for each group, you can click on Next to continue to the next question. You can revisit a question at anytime by clicking on the result.

Summary	General Health Check	Health Heart Assessment	Goals / Settings / Activity / Life	style Measureme	nts Aerobic Fitnes	Food Checklist
< Previo	ous Tab Next Tab	> This section	will not be completed			
			Assessment Date	21/09/2012	10/02/2011	
Fruit	[Instructor	CALLIE ACKLING	CALLIE ACKLING	
Citr	në Fruit (eg: apricot, avoc us	ado, prune)	Fruit		2/10	
🔲 Арј	bles		Vegetables		2/8	
Bar	ianas ries (eg: rasphern), strawk) ern()	Legumes/Pulses		1/3	
Gra	pes (including raisins, su	ltanas)	Grains and Cereals		3/7	
Me	lons (eg: honeydew, rocki	melon)	Meats		0/5	
Pea	rs, Nashi pical fruit (eq: quava, mar	ngo, pineapple)	Seafood		2/6	
🔲 Kiw	ifruit, Passionfruit	5.11	Daior		1/2	
		Next x	Eggs		1/1	
		Next >	Fats		1/2	
			Herbs and Spices		1/1	
			Nuts and Seeds		1/1	
- Logond -			Fermented Foods		0/3	
Less than	10 (Very Poor)		Beverages		3/3	
10 - 20 (P 21 - 24 (F	oor) air)		Other		2/2	
25 - 29 (G	ood)		Total amount of		20	
30 or grea	ater (Excellent)		Comment		No	



Functional Testing Tab

The functional testing tab currently records the 'sit and reach' test score in centimeters.

Enter the number of centimeters a customer has reached. If the score is negative this can be enter before the number i.e. you could enter 15 for a flexible customer or -10 for a not so flexible customer.

Summary	General Health Check	Health Heart Assessmen	Goals / Activity / Lifestyle	Measurements	Aerobic Fitness Test	Food Checklist	Functional Testing	Notes			
Functio	nal Testing for N	IUM ADAMS									
	Assessment Date	15/10/2010									
	Instructor	TRAINING TRAINING									
	Sit and Reach	cm			Add / View Func	tional Testing					
	Sit and Reach Scale										
< Praviou											
< Previou	INext Tab >										

Notes Tab

The notes tab allows you to enter free text notes about a customer's assessment and to save, click on Save Notes.

Summary	General Health Check	Health Heart Assessment	Goals / Activity / Lifestyle	Measurements	Aerobic Fitness Test	Food Checklist	Functional Testing	Notes	
Notes f	Notes for MUM ADAMS								
Assessme	Assessment Date: 15/10/2010 Instructor: TRAINING TRAINING SAVE NOTES SAVE NOTES								



Completing an Assessment

Once an assessment has been completed and all tabs are filled in or marked as "This section will not be completed" you will see that the save icons become active. You can then save, save and close or save and begin a new record.

Note: Each tab will be shown in green once it is successfully completed

consult.link		COLUMN AND A COMPANY OF THE OWNER	Name and Address of the Owner o
Profile Save & New Save & Close New	Reports Setup		
Customer ID: 1234 GEORGIA BRADI	CA Email:	Dr Name:	Since Last Assessessment Date
Assessment Date: 15/10/2010	Date Of Birth: 11/12/2000 Ag	ge: 9 years 10 months Dr Phone:	Average visits to Centre (excludes sessions) : NA Average visits to Sessions : NA
Instructor: 1 TRAINING TRAIN	IING Mobile Phone: 0400 000 000 Gend	er: Female	Edit Customer Details
Summary General Health Check Health Heart Assessment Goals	/ Settings / Activity / Lifestyle Measurements	Aerobic Fitness Test Food Checklist Functional Testing	Notes



Reporting

To access and generate reports within Consult, click on the Reports icon.



Click the drop down list to choose from the 3 reports available. The applicable report can be chosen from the drop down menu as seen below.

	consult.link Reporting				
	To generate a report select from the options below then click 'Load Report'				
Report Type:					
	cport type:				
	vustomer Assessment Summary				
	Customer Assessment Summary Health Club Appointment Report				
(Customer Assessment Summary Health Club Appointment Report Instructor Assessment Tally Report				
(+ I	Customer Assessment Summary Health Club Appointment Report Instructor Assessment Tally Report Instructor Performance Management Report				

Customer Assessment Summary

The customer assessment summary is used to chart a client's goals over a period of time, and the level of importance attributed to them.

- From Date: beginning date of viewing period
- To Date: final date of viewing period
- Customer: Select client name to view
- Goals: summary of goal type and current status. Only Important or higher goals will
 be displayed

🗖 consult.link Report Selec	tion	- 🗆 ×							
	Customer Assessment Summary								
Please choose your select	ion criteria:								
From Date:	29/11/2010 15 To Date: 2/12/2010 15								
Customer:	21403 TIM KELLY								
Goals:	GoalType GoalDescription Last Status 2 Improve Fitness SI 3 Body Fat Reduction VI 5 Body Tone Shape I 6 Improve Flexibility I								
	Goals Last Status Key: I: Important SI: Somewhat Important VI: Very Important								
	Close								

Once the selection criteria is complete, click Close and Load Report.



The Report can be printed or exported as a Word, Excel or PDF.



Customer Assessment Summary







Improve Aerobic Fitness





	LifeFitness Score
	No Data Available
L	

Body Fat Reduction











Muscular Development

















Improve Flexibility



Stress Relief









*** End of Customer Assessment Summary ***



Health Club Appointment Report

The health club appointment report is used to view the amount of members whom once signing up have booked and attended a health assessment.

consult.link Report Selection	
Health Club Appointment Report	
Please choose your selection criteria:	
From Date: Select a date 15 To Date: Select a da	ite 15
Days Adjustment:	
Location: Macleod Recreation C	
	Close

- From Date: beginning date of viewing period
- To Date: final date of viewing period
- Days Adjustment: this refers to the amount of days 'grace' to apply to the viewing period, where assessments booked has not been counted. This would be applied where one would assume that becoming a member and attending an assessment on the final day of the viewing period is not feasible
- Location: refers to the site to report on, in cases of multi-location databases

This report displays the total number of assessments completed during a given period, the percentage of new members who booked and completed their first health check and the average time between these members being reassessed during the reportable period.



Health Club Appointment Report

for Assessments between

and

at Location:

Assessment #	Total
Total Nbr Initial Assessments	1
Total Nbr ReAssessments	0
Total Nbr Assessments	1

New Members	Percentage (%)
Percentage New Members with Initial Assessments	0
Percentage New Members with ReAssessments	0

Average Time D	ays
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Note: The above results have been calculated using only the Assessments that are in the Date Range selected.



Instructor Appointment Report

This report is used to determine the amount of clients that an instructor has seen during a given period of time.

- From Date: beginning date of viewing period
- To Date: final date of viewing period

You can choose multiple Instructors by holding Shift or Ctrl and click the names

consult.link Report Select	ion						
Instructor Appointment Report							
Please choose your selection criteria:							
From Date:	/09/2010	15	To Date: 2/12/2010	15			
Instructor:	InstructorID	FirstName	LactName				
	1	YMCA	ADMIN USER				
	40	COSOM	AGPAOGAT				
	1/339 18173	GYMON	WFOPPTON				

Instructor Appointments Report

for Assessments between 01-Sep-10 and 02-Dec-10

ID	Firstname	Lastname	Total Nbr Assessments	Nbr Initial Assessments	Nbr ReAssessments
1	YMCA	ADMIN USER	1	1	0
40	COSOM	AGPAOGAT	1	1	0
18173	GYMON	WFOPPTON	1	1	0

Selected Instructors: YMCA ADMIN USER, COSOM AGPAOGAT, GABSO BOYNA, GYMON WFOPPTON

Note: The above results have been calculated using only the Assessments that are in the Date Range selected.

*** End of Report ***



Instructor Performance Management Report

This report provides a summary and analysis of the performance of the instructors.

- From Date: beginning date of viewing period
- To Date: final date of viewing period

Choose multiple Instructors by ticking the check box before the names or use the Select All feature

Select the Show Details check box for the report to display the names of the customers and assessment performance.

consult.link Report Selection	on		A 18					
Instructor Performance Management Report								
Please choose your selection criteria:								
From Date: 21/05/2012 15 To Date: 21/06/2012 15								
The following list shows those Instructors who have made Assessments in consult link at this location.								
Instructor:		FirstName	LastName					
		CALLIE	ACKLING					
		BELINDA	ASH					
		DEAN	BROMLEY					
		DATABASE	SET					
	🗸 Se	elect All		Show Details				
				Close				



Instructor Summary Totals

ID	Instructor First Name	Instructor Last Name	Total Assessments	Total Customers	Number ReBooked Any Instructor	Number ReBooked This Instructor
1	DATABASE	SET	0	0 (New: 0 ReBooked: 0)	N/A	N/A
22	CALLIE	ACKLING	1	1 (New: 1 ReBooked: 0)	N/A	N/A
28	DEAN	BROMLEY	0	0 (New: 0 ReBooked: 0)	N/A	N/A
42	BELINDA	ASH	1	1 (New: 1 ReBooked: 0)	N/A	N/A

Customer Details

The following table, shows all the customers that have made assessments within the reporting period. This includes both new customers and those that have rebooked, grouped by Instructor.

ID	First Name	Last Name	New	ReBooked Any Instructor	ReBooked This Instructor	ReBooked	Avg Days Between Assessments
CALLIE	ACKLING	(22)					
29017	KHADRA	ABDI	Y			N	
BELINDA	ASH	(42)					
29173	SAM	AGOSTA	Y			N	

Report Explanation

Summary Totals Description

Total Assessments:	Total number assessments made in this reporting period.
Total Customers:	Total number of customers receiving assessments within this reporting period. This includes New and Rebooked customers.
Number ReBooked Any Instructor:	Number customers that have rebooked, regardless of who the instructor was in their previous assessment.
Number ReBooked This Instructor:	Number customers that have rebooked, and their previous assessment was also booked with this instructor.
Percentage ReBooked Any Instructor:	(Number ReBooked with Any Instructor / Total Number Customers) * 100
Percentage ReBooked This Instructor:	(Number ReBooked with This Instructor / Total Number Customers) * 100



Health and Wellness Report

This report is designed to gauge the performance of the YMCA's impact on Health & Wellness within the community. This report has been designed to the specifications of the Victorian YMCA based on the requirements of the Health & Wellness taskforce.

The report tracks the changes between Health & Wellness goals between two periods. It is designed to show the difference in areas across the date ranges depending on the section criteria used.

For example specific campaigns may have been run to get Men over 50 to reduce their risk of Type 2 Diabetes by attending the facility at least twice a week.

If you select for this report the selection criteria below;

- Select for example March 1st June 30th 2012 for Period 1
- Select for example March 1st June 30th 2013 for Period 2 (only up to the current date)
- The age brackets over 50
- Attendance 2,3 etc
- Select MALE gender only and select
- Type II Diabetes as the area

You will then get a report that shows the impact of the Type II Diabetes risks on each of the subsets of information over the two periods. Hopefully the numbers in second period would be reduced.

	Consult.link Health and Wellness Report Selection								
	Health and Wellness Report								
F	Please choose your selection criteria:								
	Location:	Reservoir							
	Period 1		Period 2						
	From Date:	Select a date 15	From Date:	Select a date 15					
	To Date:	Select a date 15	To Date:	Select a date 15					
		Exclude customers not curre	ent for both periods						
					_				
	Age:	Age	Attendances	Attendance					
		□ 10 - 17 □ 18 - 29	Per Week:	<pre> < 1</pre>					
		30 - 39		2					
		40 - 49		3					
Select All									
	Area:	Area	*						
	Musculo-Skeletal Degeneration			Gender: V Male					
		Cardiovascular Dise							
		Type II Diabetes	Session Type: 🔽 Gym						
		Mental Health Cond	litions -	Grou	ıp Fitness				
		E SUCCEAI			J				